

Questions about the Request for Proposal for an Integrated Library System Replacement for the West Des Moines Public Library:

On page 31, Section 9.2 – Phase II, would you please provide additional details about what uses the Library has planned for RFID if it were to be integrated into the new system? Also, if the Library is already using RFID, it would be helpful to hear about its current use.

West Des Moines Public Library (WDMPL) does not use RFID but 3-M electromagnetic technology. In the future we would like to move to RFID on all materials to become a more self-service friendly facility. We would be interested in third party vendors your company has worked with in regards to the question.

Should vendors provide responses to the items listed in the Key Issues and Capabilities part of Appendix A (p. 35-37)?

If the vendor has additional information that would enhance/supplement information, they had previously supplied in the previous responses, please provide additional information.

Quick question about turnkey vs. hosted.

See page 28 of 37 9.1 Phase I 1

The vendor may submit multiple alternate scenarios to take into account various software delivery methods (i.e. onsite versus vendor hosted) for the Library to consider.

Currently you have a SIP Site License, would you like to have the same or do you have a specific number of SIP licenses you need?

We would continue to have a SIP Site License.

Enriched Content – Would you like that in the quote or as an option?

Include in the quote.

I did not see any mention of a Test Server environment, would the library want one quoted, if so, would that be optional?

A test server would be optional.

Currently you use the Debt Collect Module, I did not see that on the list of required items, do you want that quoted, if so, where?

See Library Specific details pg. 33 of 37 (Current ILS). Include in the quote, not optional.

Under Functional Requirements on page 36, number 5 refers to Open URL, can you expand on what uses you have for this?

Open URL would serve as a Link resolver to assist linking to full text context and other services such as e-Books, e-Pubs from our current provider Overdrive. Future uses to be determined

There are several times that on-site installation is mentioned, can you explain what on-site services you want?

On-site installation may entail but not be limited to such things as assisting in implementation, transferring data from the current ILS, loading client services on desktop computers, assisting in training staff, and be available for opening day.

Under Other Technical Details on page 34, number 4 refers to the Microsoft Enterprise Agreement with the City of West Des Moines, will the City be providing the needed Microsoft software, licensing, and support for this project or is the vendor to provide what is needed for the ILS to operate?

The City or Library will provide the Microsoft licensing necessary. The vendor will need to specify what they need so we can budget separately for it.